

Guide To Services

SCT/Link has prepared this transit services guide to make riding SCT/Link Dial-a-Ride Service both easy and convenient.

The new SCT/Link Dial-a-Ride Service is provided through a partnership with Sacramento County and the city of Galt.

The Dial-a-Ride Service also connects the Herald area to the Galt community.

The new Dial-a-Ride Service replaces the Fixed Route Service in the city of Galt. To schedule a ride on the Dial-a-Ride Service, simply call SCT/Link at (209) 745-3052.

All vehicles are lift equipped and fully accessible for common wheelchairs and mobility aids.

Dial-a-Ride Fares

General	\$2.50
Seniors & Disabled	\$1.75
Students (ages 5 to 18)	\$1.75
Children (ages 4 and under) free with paying adult	
Coupon Books—General (10 rides)	\$22.50
Coupon Books—E&D (10 rides)	\$15.75
Coupon Books—Student (10 rides)	\$15.75

Disabled includes disabled persons with a Medicare/Medicaid card or other proof of disability).

Coupon Books can be purchased through the SCT/Link office at 140 Enterprise Ct., Suite B, Galt, CA 95632; either in person or by mail.

If a rider with a disability needs a personal care attendant (PCA) to assist with the trip, the PCA will not be charged a fare for the trip.

Dial-a-Ride Service Hours

Monday – Friday	6:30 a.m. to 6:30 p.m.
Saturday	8:00 a.m. to 4:30 p.m.
Sunday	no service

Service does not operate on the following holidays: New Years Day, Martin Luther King’s Day, President’s Day, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day, day after Thanksgiving, Christmas Eve and Christmas Day.

Dial-a-Ride connections to the HWY 99 Route within Galt are provided. Dial-a-Ride connecting trips can be scheduled beginning with the first HWY 99 trip and ending with the last trip. The Dial-a-Ride and HWY 99 Route are considered separate trips and the fare is the combined fare for each.

Dial-a-Ride between the Twin Cities Road and Clay Station Road area and Galt is provided on Tuesdays.

The Dial-a-Ride Service is a shared ride service. Other passengers may be on board during any portion of your trip, and your scheduled pick-up times or route of travel may be altered so another passenger can be accommodated. The vehicle will likely stop and pick up other riders as it proceeds to your destination. A shared ride service reduces costs and better serves the community by increasing the number of riders that can be served.

A Dial-a-Ride serving schools, shopping centers, and housing complexes will pick up and drop off riders at specific spots to reduce miscommunication and avoid getting caught in traffic. Check with the driver for the return trip pick-up location.

The Dial-a-Ride is a transit service that provides curb to curb transportation within Galt. You may schedule a trip or multiple trips by calling (209) 745-3052 between 7:00 a.m. and 6:00 p.m., Monday through Friday and between 8:30 a.m. and 4:00 p.m. on Saturday.

Please be ready with the following information when you call to schedule a trip:

- Name
- Telephone Number
- Pick-up Address
- Destination Address
- Desired Destination Arrival Time
- Return Time
- Type of Mobility Aid(s) Used
- Number Traveling in Group
- Any Special Assistance Needed

If you cannot determine when you will be available for the return trip (e.g., when a medical appointment will be completed) the return trip will be scheduled as a “call back”. You will need to contact SCT/Link when ready for the return trip and the transit operator will schedule your return trip as conveniently as possible.

Recurring (subscription) trips may also be scheduled. Subscription service is the practice of providing repetitive trips over an extended number of days without requiring the passenger to request each trip. Typically, subscription service is provided for trips to work, training, school, medical care or other regular travel needs.

General Rules

- Drivers do not carry cash. Riders must have exact fare or coupon.
- Service animals are permitted for passengers with disabilities, but must be under control of the passenger at all times.
- Strollers and carts must be folded and stowed and may not be placed in aisles.
- Carry-on packages are welcome. However, please limit the number of packages to no more than 3 per paying passenger. No packages may be placed in the aisles or where they may spill.
- Shoes and shirts must be worn on the bus.
- Rollerblades may not be worn on the bus.
- Food and beverages must be in closed containers and may not be consumed on the bus.
- No smoking on the bus.
- Wheelchairs must be secured.
- All passengers must use the seat belts.
- Radios, iPods, MP3 players, etc. may be listened to through earphones only.

SCT/Link reserves the right to refuse service for disruptive behavior and disregard of these rules.

Travel Tips

- Schedule your ride as soon as possible to ensure you receive your desired destination arrival time. Scheduling is based on availability of open dates and times.
- Passengers are to be ready to board when the bus arrives. The driver will wait 5 minutes for a senior and persons with disabilities (including those utilizing mobility aids, and will wait 3 minutes for other riders.
- Be ready to board the bus 15 minutes prior to the scheduled pick-up time. Allow 10 minutes after the scheduled pick-up time before contacting SCT/Link that the bus is late.
- If you are unable to keep your scheduled ride(s), you must notify SCT/Link. If you do not notify SCT/Link at least two hours prior to your scheduled trip(s) then it is counted as a “no-show”. A pattern of “no-shows” may result in a suspension from using the Dial-a-Ride Service for a period of time. Cancellations can be made 24 hours a day, 7 days a week by calling (209) 745-3052 and leaving a message as directed.
- If SCT/Link must change pick-up times, the transit operator will make every reasonable attempt to notify the riders affected by the change.

Items left on the vehicles will be collected by the driver and placed in the “lost and found” at the SCT/Link office at 140 Enterprise Ct., Suite B, Galt. You can check for lost items during office hours either in person or by calling the office.

A route is provided from Galt to medical facilities in Sacramento on Thursdays and Fridays. Trip requests for travel for the following day must be made by 5:30 p.m. Fare is \$2.50 each way. Contact SCT/Link at (209) 745-3052 to schedule a ride on this service. Space is limited.

If you need to cancel your scheduled ride(s) contact SCT/Link at (209) 745-3052 24 hours a day, 7 days a week.